



Kelly Casteel

Training Advisor
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HSI Industrial Skills

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With more than 30 years' experience in the electric utility industry, Kelly has extensive experience as a system operator and SME for NERC compliance, procedures, projects and process. His experience also includes managing the real-time economic and reliable dispatch of generation assets. Currently, Kelly serves as a training advisor for power system operations and an SME for reliable and safe operations in control centers.

Kelly shared some insights into his career, current position, and past accomplishments below:

When and why did you decide to pursue a career in your field?

I grew up in a 'power generation' family with relatives working in electrical maintenance and operations. I remember family visits to the powerhouse and thinking it would be a great place to work. After many years in Generation O&M, a mentor talked me into checking out System Operations.

What do you like best about your job?

Seeing the "light bulb come on." That's when you realize you have successfully explained a principal or process in such a way the student now understands. I get to share that feeling with them each time I teach a course.

What project are you most proud of?

I had the opportunity several years ago to play a role in a major recovery project at a generation facility with a very challenging timeline. Each day presented many engineering, technical, and operational issues. The assembled team pulled together and worked long hours seven days a week for almost a year to accomplish the objective. I came away appreciating the need to communicate, collaborate, and negotiate in such an environment.

How has your job changed over the past few years?

Much of my job is communication. My personal preference is to communicate in person. I enjoy the interaction and relationships (albeit brief) that are built in the classroom. Distance learning has forced me to modify my communication methods as I no longer receive body language cues and my hand gestures accomplish nothing from my home office.

Give one word that describes you best.

Optimistic

What motivates you?

Supporting my family. Being able to do so in a position that helps others in the process is a bonus.



About HSI

HSI is your single-source partner for EHS, Compliance, and Professional Development solutions. HSI provides integrated e-learning content, training solutions, and cloud-based software designed to enable your business to improve safety, operations, and employee development. Across all industries, HSI helps safety managers, and technical employees, human resources, first responders, and operational leaders train and develop their workforce, keep workers safe, and meet regulatory and operational compliance requirements. HSI's focus is on training, software, and services for safety and compliance, workforce development, industrial skills, and emergency care. HSI is a unique partner that offers a suite of cloud-based software solutions including learning management, safety management, chemical SDS management, and more, integrated with content and training so businesses can not only monitor and manage multiple workflows in one system, but train employees via one partner.

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