

## Staff Augmentation

## Solution Services

### A Fresh Approach

As NERC regulatory compliance becomes more demanding and complex, many of our clients are stretched thin as they work to meet their reliability goals.

When helping these clients address their resource challenges, we use on a support model that provides a more consistent level of compliance and reliability than periodic checks of procedures and evidence. These periodic checks are often driven by the RFP process and provide little continuity for the compliance program.

Our Staff Augmentation Service emphasizes an ongoing partnership sized to individual client needs. It helps you meet compliance requirements while freeing up resources to focus on other core business objectives. The service is infinitely scalable from as simple as managing compliance evidence documentation to as involved as functioning as compliance staff for your organization.

Through the Staff Augmentation Service, HSI becomes deeply familiar with your personnel, operations, and business philosophy. Compliance is maintained in a near Real-time setting, and changes to standards are anticipated, analyzed, and incorporated in a manner consistent with your compliance program. Compliance is maintained consistently and without undue disruption to other operations and planning activities.

#### This service provides advisors who:

- Bring experience and competencies to reinforce your core values
- Partner with you to handle the heavy lifting of compliance activities
- Grow and change with you as your business and compliance needs change
- Reduce costs and increase efficiencies
- Manage accelerating change and ensure no compliance needs slip through the crack

#### HSI Outsourcing Services

##### Understand Your Business

- Learn your operations and services
- Know your personnel

##### Maintain Compliance

- Manage in real-time
- Anticipate, analyze, and incorporate standard changes

##### Avoid Disruption

- Maintain compliance consistently
- Keep your operations running smoothly

HSI can design and deliver a program for your specific needs and revise it as often as required. Please contact us for more information about how this approach may be a viable and sustainable solution to your compliance needs.

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