

## **Professional Skills**

## Development

An effective employee training and development program goes beyond the compliance courses, like safety or antiharassment, and can be a competitive advantage when recruiting top talent. Implementing a dedicated Professional Skills Development program helps employees improve soft skills, acquire new knowledge, and advance both professionally and personally.



## **HSI Professional Skills Development Features:**

- Full accessibility on any device, from any location
- Microlearning videos that average 7 minutes per course
- More than 1,000 employee training and development courses
- Courses are constructed around the Korn Ferry (former Lominger) Competency model
- Our team can create custom training videos for your unique messages in your brand voice
- Translated content available in Chinese, French,
  French Canadian, German, Portuguese, Spanish, and
  Thai and more
- Off-the-shelf training for a wide range of industries, plus specialized content for the banking, retail, hospitality, and direct store delivery sectors

We offer an award-winning library of microlearning employee training videos, lasting on average 7 minutes or less per course. Course topics include:

- Business Skills
- Career Planning
- Communication
- Customer Service
- Cybersecurity
- · Diversity, Equity & Inclusion
- Financial Literacy
- Health and Wellness
- Human Resource Compliance
- Human Resources
- Leadership
- Professional Productivity
- · Selling Skills
- Supervision

