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How do I access HSI Blue Ocean Brain?

HSI Blue Ocean Brain content may be accessible through email, website, mobile device and/or intranet, depending on your organization's unique set up.

Email Access: Your organization may have HSI Blue Ocean Brain micro-communication emails delivered to your inbox. To access HSI Blue Ocean via email, open the email delivered from team@blueoceanbrain.com to your company inbox. The email subject line will be the title of the featured Lesson for your organization, and you'll see a preview of the Lesson within the email. Selecting the image or link will direct you to the entire Lesson in your browser or app.

Website Access: You may access HSI Blue Ocean Brain through the website using a username/password or Single Sign-On (SSO). If you already have a HSI Blue Ocean Brain account, sign into your account by visiting www3.BlueOceanBrain.com/site/login

- Input your email address/username: Enter your company email address/username.
- Input your password: The next screen is the password screen. If you do not know your password, select the "Forgot Password?" link to reset your password. You will then receive an email to reset your password.

You will then be directed to your account. If you haven't accessed the site before, you may be prompted to reset your password and review the User Agreement.

Note: If you see your company's Single Sign-On page instead, use your company credentials to access. If you've forgotten your company login credentials, please contact your organization's IT department.

Mobile Access: If your organization has set up mobile access, you may also be able to access HSI Blue Ocean Brain via the mobile app. The app is web-based, so you'll need to make sure your mobile device is connected to the internet. You can download the mobile app for free in the Google Play or Apple Store!

Intranet Access: If your organization has set up Intranet access, you may be able to access Lessons through a link in your company's LMS. If you're unable to find the HSI BOB intranet access link, please contact your Learning Leader(s). When you find the HSI Blue Ocean Brain link in your LMS, simply select the link to access.

Still having trouble accessing BOB? Please email support@blueoceanbrain.com with your name, organization, and a short description of your issue and our Support Team will be happy to troubleshoot!

How will I know if I currently have access to HSI Blue Ocean Brain?

You can access HSI Blue Ocean Brain by signing in on the [HSI Blue Ocean Brain homepage](#) or via the free mobile app on Google Play or the Apple App Store. Use your company email or username to log in. If you forgot your password, select **Forgot your Password?** on the login page to receive a password reset email.

*Note: If your organization utilizes Single Sign-On (SSO), you will not receive a password reset email when selecting the **Forgot your Password?** link.*

HSI Blue Ocean Brain is available to employees at subscribed organizations; if you're unsure whether or not you should have access, please contact our Support Team for assistance.

Note: If your organization is a HSI Blue Ocean Brain Customer and you do not have an account, please email support@blueoceanbrain.com and the HSI Blue Ocean Brain Support Team will respond as soon as we confirm that your organization authorizes access.

How do I log out of HSI Blue Ocean Brain?

Learners using regular sign-on (a username and password required to access HSI Blue Ocean Brain) can log out of HSI Blue Ocean Brain by selecting Profile in the top right corner of the menu bar and selecting Logout in the drop-down menu that appears.

Note: Companies using Single Sign-On (SSO) may not have enabled log-out capabilities. If your company uses SSO and you are using a public computer, make sure to clear your browser cache to protect your account.

Can I login to HSI Blue Ocean Brain on any computer?

HSI Blue Ocean Brain is a web-based application, meaning learners can access from any computer with internet access. To login, navigate to [HSI Blue Ocean Brain](#). Enter your email and/or username and password. If your organization offers Single Sign-On (SSO) access, you will be directed to the organization's sign-on page, where you can enter your company login credentials to log in.

Note: Ensure pop-up blockers are turned off. If HSI Blue Ocean Brain content links offer a downloadable file or link to an external website, those may be blocked by the browser.