

Training Center focusing on emergency care training for healthcare professionals, law enforcement, EMS and fire personnel streamlines business and saves time by using quality content and blended programs.



Case Study

Customer

Community Health Associates, LLC

Solution

Emergency Care Training

- CPR AED | First Aid
- Advanced Cardiac Life Support (ACLS)
- Basic Life Support (BLS)
- HSI Instructor Development Course

Industry

Emergency Care Training for Law Enforcement, EMS, Fire, and Healthcare Providers

Location

Atlanta, Georgia



Customer Overview:

Community Health Associates brings lifesaving emergency care and safety training to healthcare professionals. Working nationwide and globally, Community Health Associates helps advance education through training and its network of instructors.

Challenge:

First-on-scene responders have demanding work schedules, but they still need to find time for full certification and recertification training that is engaging and corresponds to emergency, real-life scenarios they face every day.

Why It Matters:

A police officer or firefighter is often the first contact for an ill or injured person. Early intervention with lifesaving emergency care prior to the arrival of more advanced help improves patient outcomes.

Solutions:

Dr. J. Hudson Garrett, Jr, President and CEO of Community Health Associates, LLC and Assistant Professor of Medicine, Division of Infectious Diseases at the University of Louisville School of Medicine, knows his way around the emergency care training world. This approved HSI Training Center director teaches all the major brands of emergency care training, but his choice is clear. “Each training provider has their own unique value proposition, but overall HSI has the most by far,” he says.

Utilizing HSI programs such as CPR AED | First Aid, Basic Life Support (BLS), and Bloodborne Pathogens, combined with his medical expertise, Dr. Garrett is able to use real-life scenarios in his training classes for healthcare professionals. HSI’s training programs have both quality content and built-in flexibility to allow instructors to draw on their own experiences to create a personalized class environment.

“Each training provider has their own unique value proposition, but overall HSI has the most by far,”

- Dr. J. Hudson Garrett, Jr.





Designed for Healthcare Professionals

Primarily training healthcare professionals, law enforcement, EMS, and fire personnel in the greater Atlanta area, Dr. Garrett focuses on providing Basic Life Support (BLS), Advanced Cardiac Life Support (ACLS), Wilderness First Aid, Bloodborne Pathogens (BBP), and bleeding control classes. He is also the medical training resource for the Chamblee Police Department, one of three police departments he has brought onboard to HSI by training their instructors with the HSI Instructor Development Course.

Quality Content

“Through my HSI Training Center, I teach busy professionals who need training that cuts to the chase. HSI’s content and training approach is very straightforward. There’s not a lot of filler; just good information that’s easy to understand and apply in the field,” Dr. Garrett explains. “These students have challenging work schedules that make it hard to find time to do training. HSI’s blended learning option provides the flexibility to work on course content online at a time that’s best for them, requiring time away from their duties only for the skills check-off portion of the class. If a customer tells me they don’t think they want a blended learning solution, I do my best to convince them of the value of this engaging learning option through the HSI platform.”

The feedback he hears from students is positive. “The students love the dynamic, easy-to-use Otis learning management system that delivers the courses. My law enforcement students say their HSI classes are never a waste of time. When English is a student’s second language, HSI’s direct instruction and curriculum set-up makes them feel that they’ve learned the content and are ready to respond, as was the case for a student who recently used his training to help save a life.”



“The students love the dynamic, easy-to-use Otis learning management system that delivers the courses.”

- Dr. J. Hudson Garrett, Jr.

Real-Life Scenarios

As for course materials, “The digital copy of the student book that comes with each completion card is very much appreciated, and the real-life scenario videos hold students’ interest. HSI’s training videos are very relevant to the students that take my courses.” Public Safety Departments who need to stay within their budgets appreciate HSI’s lower per-student class costs, as well.

Flexibility to Combine Courses

One area of special focus for Dr. Garrett is training first responders about infectious disease control. “A basic bloodborne pathogens course isn’t comprehensive enough for those on the frontlines. HSI gives me the flexibility to combine the BLS and BBP programs into a package that provides more thorough training for those who require it. I’ve also trained HSI instructors at the University of Louisville, which has the largest infectious disease clinical research program in the country. They’ve got eight HSI instructors now to handle skills check-offs, and anticipate about 400 BLS students this year.”

About HSI

HSI offers nationally recognized training for CPR, AED, First Aid, and advanced programs such as Basic Life Support (BLS). Designed to meet regulatory requirements, HSI offers a variety of ways for your organization to get full certification in CPR training.

To learn more about HSI’s flexible and cost-effective options for full-certification CPR and First Aid training at [hsi.com/cpr](https://www.hsi.com/cpr)